






7

Train times

11 December 2011 – 13 May 2012

- Parking available 
- Staff in attendance 
- Bicycle store facility 
- Ferry Interchange stations 
- Disabled assistance available 

Leeds to Carlisle Leeds to Morecambe/ Heysham Port



This timetable is a summary of our train services between Leeds and Carlisle and between Leeds and Morecambe/Heysham Port. Other trains also run between Leeds and Skipton.

Through trains and connections

At the side of the station name **a** means arrival time and **d** means departure time. If the train times are in **bold type** you won't have to change trains.

If your arrival time is shown in light type, change at the previous station whose time is printed in bold type unless a footnote gives other instructions.

If your departure time is shown in light type, change at the next station whose time is printed in bold type unless a footnote gives other instructions.



No smoking

Smoking is not permitted on stations or on trains.



Buying your ticket

It's a legal requirement to have a valid ticket or pass before you start your journey and you risk prosecution if you travel without one.

You must buy your ticket from the ticket office or ticket vending machine **before** getting on the train. If the ticket office is closed or you board at an unstaffed station you can buy your ticket from the conductor on the train. If you avoid using the ticket office or vending machine when they're available, the conductor will charge you the full Anytime Single/Return fare. Alternatively buy your ticket online at northernrail.org.

Group travel

We may give discounts for groups of ten or more. For details please call **0845 1243345** 0900 to 1700 Monday to Friday.



Engineering work

Engineering work sometimes affects services, particularly at weekends and bank holidays. Please check with National Rail Enquiries before travelling by phoning **08457 48 49 50** or visiting our website.



National Rail Enquiries

Phone **08457 48 49 50** for full details of all trains times and fares or visit nationalrail.co.uk.

Train running

The latest information on train running is available by phoning TrainTracker™ from National Rail Enquiries on **0871 200 49 15** or by texting TrainTracker™.

Text your station name to **84950**.

Local transport enquiries

For all your local public transport enquiries phone **0871 200 22 33** 0800 to 2000 daily.



Customers with disabilities

Northern aims to make its services available to all, including people with disabilities or restricted mobility.

We have a Disabled People's Protection Policy (DPPP) that sets out the services available to disabled customers. You can view it on our website or request a copy from our Customer Relations Team.

To book assistance:

Freephone: **08081 56 16 06**

0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Textphone: **08456 045 608**

Email: assistance@northernrail.org

Mobility scooters

We cannot accept any type of mobility scooter for travel on our trains, unless it can be folded and carried on board (similar to a piece of luggage), due to their restricted manoeuvrability and stability.



Bicycles

Most of our trains can take up to two bikes, subject to space being available, particularly during peak times. Folded bikes can be taken on trains as luggage without restrictions. For further details call our Customer Relations Team on **0845 00 00 125** or see our Passenger's Charter.

Passenger's Charter

We aim to deliver services that meet the needs and expectations of our customers.

We set out our promises and standards in a Passenger's Charter. You can view it on our website, ask for a copy at any staffed station or request a copy by post from our Customer Relations Team. We welcome your feedback and suggestions about any aspect of our services.



Customer Relations

If you have comments or complaints about any of our services please contact us.

Telephone: **0845 00 00 125**
0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Email: **customer.relations@northernrail.org**

Address: Customer Relations Department
Northern Rail Ltd
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

Should we fail to resolve any complaint to your satisfaction you can contact:

Passenger Focus

Telephone: **0300 123 2350**

Address: Passenger Focus
Freepost (RRRE-ETTC-LEET)
PO Box 4257 Manchester M60 3AR

Website: **passengerfocus.org.uk**

Guided Walks

There is a programme of guided walks organised by FOSCL on Saturdays and some Sundays and Wednesdays. You can get details in a separate leaflet from Tourist Information Centres and staffed stations on this line.

Friends of DalesRail (FDR)

FDR specialises in organising guided walks. Most of these walks start and finish at railway stations in the Yorkshire Pennines on Saturdays and some Sundays. Details are in a leaflet available at most stations on this line and on our website **friendsofdalesrail.org**.

Leeds - Lancaster - Morecambe

Mondays to Fridays		Saturdays		Sundays	
Leeds d	- 0819 1019 1349 1639	0555 0819 1019 1349 1639	0840 0840	- 1051 1457 1721	
Shipley	- 0832 1032 1403 1655	0608 0832 1032 1403 1655	0853 0853	- 1104 1510 1734	
Bingley	- 0837 1037 1408 1703	0615 0837 1037 1408 1703	0900 0900	- 1109 1515 1739	
Keighley	- 0843 1042 1414 1710	0622 0843 1042 1414 1710	0907 0907	- 1115 1520 1744	
Skipton a	- 0855 1055 1426 1724	0638 0855 1055 1426 1724	0923 0923	- 1128 1533 1757	
Skipton d	0540 0900 1100 1434 1724	0640 0900 1100 1434 1724	0926 0926	- 1130 1536 1800	
Gargrave	0545 0905 1105 1439 1730	0645 0905 1105 1439 1730	0931 0931	- 1135 1541 1805	
Hellfield	0554 0914 1114 1448 1739	0654 0914 1114 1448 1739	0940 0940	- 1144 1550 1814	
Long Preston	0557 0917 1117 1451 1742	0657 0917 1117 1451 1742	0943 0943	- 1146 1553 1818	
Giggleswick	0607 0924 1124 1458 1749	0707 0924 1125 1459 1749	0952 0952	- 1154 1600 1825	
Clapham	0615 0933 1133 1507 1757	0715 0933 1133 1507 1757	1000 1000	- 1202 1608 1833	
Bentham	0621 0939 1139 1513 1804	0721 0939 1139 1513 1804	1006 1006	- 1208 1615 1839	
Wennington	0626 0944 1144 1518 1809	0726 0944 1144 1518 1809	1011 1011	- 1213 1620 1844	
Carnforth a	0642 1000 1200 1534 1829	0742 1000 1200 1534 1826	1030 1030	1040d 1230 1636 1900	
Lancaster	0652 1012 1211 1547 1842	0752 1012 1211 1545 1838	1040	- 1105 1244 1646 1913	
Bare Lane	0731 1026 1234 1609 1855	0841 1025 1231 1555 1853	1051	- 1120 1307 1656 1931b	
Morecambe	0736 1033 1239 1613 1901	0846 1032 1236 1602 1859	1057	- 1130 1313 1703 1937b	
Heysham Port a	- - 1257	- - 1254	-	-	

Rail Users' Groups

The Friends of the Settle-Carlisle Line (FOSCL)

Find out more at www.settle-carlisle.co.uk,
by emailing info@settle-carlisle.co.uk or
from the Membership Secretary,
5 Dewhirst Road, Brighouse, West Yorkshire, HD6 4BA.
Annual membership is £10 for individuals.

The Lancaster and Skipton Rail Users' Group (LASRUG)

Find out more from the Membership Secretary at Lakeber
House, Robin Lane, High Bentham, Lancaster LA2 7AF or
email the Co-Chairman hugh.turner@airtime.co.uk or the
secretary Wendy Smith wendysmith@talktalk.net.

The Lancaster, Morecambe and District Rail Users'

Group For information contact Mr Lawrence Canty,
Secretary, 23 St Mary's Parade, Castle Hill, Lancaster,
LA1 1YX or email lcanty@beeb.net.

Tourist Information Centres

Please phone one of the numbers below if you would
like tourist information or leaflets.

Appleby **01768 351177**

Bradford **01274 433678**

Carlisle **01228 625600**

Hawes **01969 666210**

Horton **01729 860333**

Kirkby Stephen **01768 371199**

Lancaster **01524 582394**

Leeds **0113 242 5242**

Morecambe **01524 582808**

Settle **01729 825192**

Skipton **01756 792809**

Connections with other towns

Bus services connect the line to the surrounding area,
including Penrith, Brough, Hadrian's Wall, Barnard Castle
and Sedbergh. You will find details in a separate leaflet
available from Tourist Information Centres or by phoning
Traveline on **0871 200 22 33**.

Christmas 2011 and New Year 2012

Trains will stop running around 2000 on Christmas Eve
and New Year's Eve, and start later than normal on
27 December and New Year's Day. Contact our
helpline or check our website for details. Trains don't
run on Christmas Day or Boxing Day.

Whilst every care has been taken to ensure the accuracy of the
information contained in this timetable, we can accept no liability for
any inaccuracies, and reserve the right to change information
without further notice.



Customer helpline

For comments, enquiries and complaints
telephone **0845 00 00 125**
email **customer.relations@northernrail.org**



Access, disabled information or cycle assistance

freephone **08081 56 16 06**
email **assistance@northernrail.org**
textphone **08456 045 608**



Lost property

telephone **0845 00 00 125**
email **lost.property@northernrail.org**



Fares and service information

National Rail Enquiries
telephone **08457 48 49 50**
textphone **0845 60 50 600**
website **nationalrail.co.uk**



CRIMESTOPPERS

0800 555 111

Call anonymously with information about crime

Northern working in partnership
with the charity Crimestoppers



British Transport Police

telephone **0800 40 50 40**

Correspondence

Customer Relations Department

Northern Rail
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

